

# Frequently Asked Questions

## **WHAT ARE YOUR HOURS OF OPERATIONS?**

Our hours of operation are Tues-Thur, 10am – 6pm, Fri 10am – 2pm, Sat/Sun by email ONLY!

## **HOW DO WE CONTACT YOU?**

We can be reached at [info@guidedsoultravel.com](mailto:info@guidedsoultravel.com) or give us a call at (313) 217-1251.

## **DO YOU BOOK GROUP TRAVE ONLY?**

Yes, our business is centered around group travel. We will also build and book custom group travel for your organization.

## **ARE WOMEN ONLY ALLOWED TO TRAVEL ON YOUR TRIPS?**

Yes, Guided Soul Travel is for Women Only. However, most cruises are open to family members, significant others and spouses and are considered co-ed trips.

## **ARE TRIPS NON-REFUNDABLE IF I HAVE TO CANCEL**

We HIGHLY recommend travel insurance for your protection. All payments are non-refundable and non-transferable.

## **WHAT TYPE OF PAYMENTS DO YOU ACCEPT?**

We do not accept cash, checks or money orders. All payments must be made with a major credit/debit card. Our bookings on made online via the website. Payments made on a booking MUST be made via the payment link.

Actual FAQs

1. What are your hours of operation?
2. How Do We Contact You?
3. Do you book group travel only?
4. Are women only allowed to travel on your trips?
5. Are trips non-refundable if I have to cancel?
6. What type of payments do you accept?